YOUR FAMILY RADIO — GUIDE FOR ELDERS

Large print · Keep on the refrigerator or by your chair · CHW EPT

WHAT THIS RADIO DOES

It keeps you connected to **your family** when the telephones stop working.

No signal bars. No internet. No bills. Just your family.

ONLY THREE THINGS TO REMEMBER

1. **Keep it charged.**
   Plug it in by your bed every night, like a telephone.
2. **Keep it near you.**
   On the table where you sit. Antenna pointing up.
3. **Keep it on.**
   Your family set it up for you. Your name is already in it.

TO SEND A MESSAGE TO YOUR FAMILY

1. Pick up the radio. It is already on.
2. Choose your family's name on the screen.
3. Say it plain and short:
   “This is Grandma. I am okay.”
   “This is Grandpa. Please come by.”
4. Press send. Your family will answer.

We will practice this together, in person, until it feels easy. That practice is part of your package — it is our job, not a test.

YOUR FAMILY'S CHECK-IN TIMES

Morning: _____

Evening: _____

If your family does not hear from you at check-in time, they will come to you. That is the plan working.

If you need help fast:

If your telephone works, call **911** first.

Then send your message on the radio.

Questions? Something not working? Call the EPT team:

857-800-6078

We configured your radio by hand, and we will look after it with you.

Your radio sends words and location only — it does not carry voices like a telephone. It is a backup for emergencies, not a replacement for 911. If the radio is lost or broken, tell your family or call the number above the same day. Guide v1 — November 2026.